

## **ENFORCEMENT OF EXISTING BILLING REGULATIONS**

The Municipality hereby informs all consumers about the current billing regulations on defaulting and non-payment of services. The Municipality has introduced the electronic billing system for issuing the monthly billing statements. Thus, consumers who have not received their monthly billing invoices are urged to submit their email addresses and contact numbers to the finance department – revenue section.

Service delivery has been hampered as a result to non-payment of services, and the Municipality is now compelled to strengthen the payment culture by enforcing Credit Control Procedures through the issuance of **14-day** notifications. Therefore, consumers who have received the notices are advised to come forth for payment arrangements. Failure to comply with will result in the disconnection of electricity.

The main objective of this initiative is to optimize service delivery and restoring Ditsobotla Local Municipality to its former glory.

For enquiries, please contact the finance personnel on the following:

Accounts Officer Revenue Ms Elizabeth Pakisi for billing and meter readings on 083 560 8825.

Accountant Debtors **Mr Kagiso Thomas** for payment arrangements on **076 230 5262.** Accountant Income **Ms Puleng Phogojane** for payment allocations on **082 525 5840**.

**MUNICIPAL MANAGER** 

MR O.T BOJOSINYANE

**DITSOBOTLA LOCAL MUNICIPALITY** 

08/07/2026